

Government and Public Sector

Governments and Public Sector organisations face a future where, in the context of deficit-reducing budget cuts, dealing with uncertainty while delivering services that are affordable is the new norm. The challenge for public sector organisations worldwide is to adjust to this new reality of ‘doing more for less’ (or ‘doing less for less’), navigate some seismic shifts such as moving from ‘Governing for citizens’ to ‘Governing with citizens’, and focus on the outcomes our society needs and wants.

Evidently, technology is the best enabler for this imminent change driven by greater citizen awareness, increased scrutiny and focus on transparency, greater accountability, budgetary constraints, and public sector reforms

Our Government and Public Sector (G&PS) practice combines the best of technology-led government consulting and IT implementation in the government & public sector units, providing our customers with an option to have a true *Transformation Partner* for their ‘change’ agenda.

With a 300+ strong dedicated team and extensive domain expertise, the G&PS practice continues to add new clients to its portfolio and deliver value across all service lines.

Government & Public Sector

Leveraging technology for better governance

Key service lines

We help our Government and Public Sector clients navigate through the complex maze of reforms. We enable them to improve public services delivery and improve operational excellence leveraging technology. Our team provides end-to-end services from strategy development to technology implementation to post-implementation impact assessment of projects and initiatives.

Strategy and Roadmap	Transformation Process Management	Government Process Reengineering
Government Enterprise Architecture Design	Project Design including PPP	Capacity Building and Change Management
Government Process Automation - G2C, G2B, G2G	Document / Records Management & Digitisation	Program and Project Management
Technology Management	Bid Process Management	Contract Management
Risk Management	Management Information System implementation	Quality Assurance
Monitoring & Evaluation (M&E)	Independent Verification & Validation	Disaster Management

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Domain expertise.

Citizen identity	Citizen services	Public procurement	Passport & Immigration
Transport Management	Local Government	Government IT Infrastructure	Tax Administration & Compliance
City – Security & Surveillance	Land Records	Social Welfare & Security	Disaster Management
Digital Governance	Government Enterprise Architecture	Independent Verification & Validation	Government Process Automation
Technology Implementation	Management Information System Implementation	Document Management & Digitisation	