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Remote Hybrid Solution

Assisting organisations
in enriching employee
experiences



PwC's Remote Hybrid Solution enhances employee experience by providing flexible and seamless access to e-resources while keeping their security intact. The engagement approach consists of phases such as envision, design, build and test, and deploy and adoption. Each of these phases is described below.

Envision

- Identifying the requirement by researching about customer challenges and opportunities
- Assessing the existing environment
- Defining use cases
- Understanding the solution component and its impact
- Discovering personas and mapping them to a customer's business challenges

Design

- Designing the art of possible scenarios
- Showcasing the value of the solution
- Designing the logical and technical architecture of the solution
- Defining the flow of solution components and its interaction

Build and test

- Preparing immersive experiences and a demo environment, if required
- Building the solution component by integrating AVD, Power Apps and Teams
- Performing user acceptance testing (UAT) and integration testing

Deploy and adoption

- Testing the deployment for a few sets of users
- Completing the deployment of the solution
- Hand-holding the administrative team

Considering the current situation where most organisations are moving towards remote working, workforces need to be personalised. They need to be onboarded virtually and provided a real-time office experience with the integration of technologies like:

- Azure Virtual Desktop (AVD)
- Microsoft Teams
- Microsoft Power Platform
- Microsoft Viva Insights
- security components that create an ecosystem in the back end where things will be ready as soon as a new employee joins the organisation.

Engagement duration

Envision and design	1–2 weeks
Build and test	2–3 weeks
Deploy and adoption	3–4 weeks
Consulting services, one-time implementation and adoption of services	

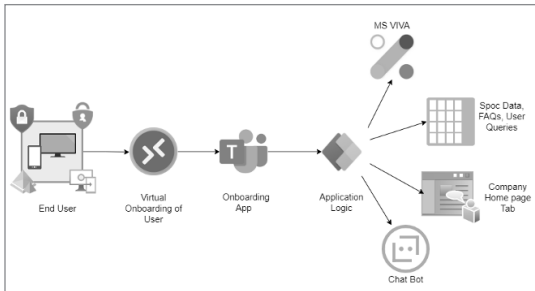


Business value proposition of the solution

Use cases and key capabilities

Automated employee experience
Fully automating the user experience

Ease of use and manageability
Easy to use, deploy and manage



Process standardisation
Standard process leading to a uniform experience across the enterprise

Greater business productivity
Employees are equipped with resources from day one

Enhancing employee experience through a unified platform as the workforce needs personalised user onboarding and real-time office experience

This hybrid solution provides a pleasant office experience from anywhere at any time.

With a focus on smart workflows, intuitive design and flexibility, this hybrid work solution transforms manual and complex processes into easy and engaging ones for new hires, employees and managers.

Drives greater productivity



Easy to use and implement with smart workflows



Provides secure remote access



Enriches employee experience



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